



Cost

Individual membership in IPAPI is just \$100 USD per year.

Corporate memberships are also available. If you would like to discuss corporate membership, please contact us through our contact form at www.ipapi.org/pg/contact.

Free Online Training

Members receive access to the IPAPI Certified Online Training System courses.

Discounts

Members receive a 10% discount on all IPAPI products and services, including Open Courses and certification exams.

Supporting IPAPI

IPAPI is a not-for-profit organization (formed in Texas, USA). Your membership dues are an important part of helping develop and nurture the process community.

Social Networking

Our members-only social networking services are developed on elgg 1.0 - offering a host of the latest and best technologies to help our members interact, connect, learn and grow our community's knowledge and skill.

Special Interest Groups (SIGS)

Members can participate in and have access to the latest insights being developed in our Special Interest Groups.

The IPAPI Wiki

The IPAPI wiki is a developing resource for anyone interested in approaching process from the perspective of the CEM Method. Members can contribute to the wiki, view and participate in discussions, and get updates on the latest wiki changes.

Membership Benefits

Membership with the International Process and Performance Institute grants you a wealth of opportunities to build your community profile, gain new insights, and build the next evolution of process insights – all while supporting the process community.

Membership Benefits

❖ Free Online Training :

Members receive full access to the most advanced process and performance enhancement techniques available in the world today via the IPAPI Online Training System.

❖ Discounts:

Members receive a 10% discount on all individual products and services offered by IPAPI including Open Courses, Certification Exams, publications and multimedia resources.

❖ Social Networking:

The social networking features of IPAPI are exclusive benefits for our members and include:

➤ Your Profile

Create and maintain your professional profile so others can know more about you and your skills.

➤ SIGs (Special Interest Groups), Affinity Groups and Discussion Forums

Join SIGs to help us develop the next generation of thought leadership in the arena of Process. Join affinity groups, build relationships, even create your own affinity groups. Read discussions of interest, join the conversations in forums and create discussion topics which expands members' horizons and gain insight on issues from many different perspectives.

➤ Get Connected

Make two-way connections to expand your personal network within the IPAPI community.

➤ IPAPI Wiki

Contribute to the IPAPI Wiki, get involved in wiki discussions, and get the latest wiki updates

❖ Customer Expectation Management:

Receive your digital copy of the book
"Customer Expectation Management"
by Terry Schurter

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